



Account Management Tools

Convenient options to help you bank your way.

Online Banking

Enroll in free Online Banking to view account balances and transactions. You can also sign-up for paperless eStatements, schedule account alerts and add text banking.

How to Enroll

1. Go to www.ulfcu.com.
2. Click the *Online Banking* button on the top right of the page.
3. Click the *Enroll* button.
4. Enter your Member Number and PIN (last four digits of your Social Security number).
5. Follow the on-screen instructions to finish enrollment
6. Once enrolled, change your Logon ID and Security Code by clicking the *Lock icon* on the top right menu.

Forgot your password (Security Code)?

Go to Online Banking at www.ulfcu.com and click "Forgot Security Code?". Follow the on-screen instructions to request a temporary password be emailed to you.

Forgot your username (Logon ID)?

Call us at (337) 482-6956 or visit a branch for assistance.

Mobile App Featuring Mobile Deposit

With our free mobile app, you can instantly view account balances, deposit checks, transfer funds and more from your iPhone® or Android™ mobile phone.¹

Submitting a Mobile Deposit

- Endorse the back of the check with your signature AND "For mobile deposit only at ULFCU".
- Mobile Deposit limits are \$1,000 maximum per check and \$1,000 maximum per day.
- All deposits are pending until reviewed. Deadline is 3 p.m. CST Monday through Friday, excluding holidays.

How to Enroll

1. If you haven't enrolled in Online Banking yet, do so at www.ulfcu.com.
2. Once you are enrolled in Online Banking, download the ULFCU Mobile Banking app to your mobile phone. The app is available for iPhone on the App Store® and Android on Google Play™. Search for *ULFCU*.
3. Log into the ULFCU Mobile Banking app using your Online Banking username and password.
4. If you choose, add the Instant Balance feature by tapping the *Instant Balance* icon on the top of your app log in screen.

Forgot your password (Security Code)?

Go to Online Banking at www.ulfcu.com and click "Forgot Security Code?". Once you have reset your security code in Online Banking, you can use it to log into your mobile app.

Forgot your username (Logon ID)?

Call us at (337) 482-6956 or visit a branch for assistance.

Online Bill Pay

Schedule payment of your bills directly from your account instead of multiple websites or paying by mail.

How to Enroll

Call us at (337) 482-6956 or visit a branch to add Bill Pay to your Online Banking. There is a \$10 enrollment setup fee.

eStatements

Go paperless with free eStatements! You'll receive an email when your statement is ready to be viewed online.

How to Enroll

1. Log into Online Banking at www.ulfcu.com.
2. Click the *Self Service* tab.
3. Under *Additional Services*, click *eStatements*.
4. Follow the on-screen instructions to enroll.
5. If your email address changes, update it in Online Banking.²

Telephone Banking

A single phone call to access your account information and transfer funds between ULFCU accounts anytime.

1. Dial (337) 482-CUCU or 1-800-351-4873.
2. Enter your account number and PIN.

Account Alerts

Setup email and text alerts to stay connected to what's happening with your account transactions and balances.

How to Enroll

1. Log into Online Banking at www.ulfcu.com.
2. Click the *Self Service* tab.
3. Select and schedule your choice of alerts for each account (i.e. Savings, Checking, Loan).

Direct Deposit

Send your payroll or government benefits directly to your account. Call us at (337) 482-6956 or visit a branch to get started.

Nationwide Branch Locations

Conduct transactions at more than 5,400 CO-OP Shared Branch locations nationwide. Find your nearest branch at www.co-opsharedbranch.org.

Nationwide ATMs

Use your debit card surcharge-free at more than 25,000 MoneyPass ATMs nationwide. Find your nearest ATM at www.moneypass.com.

337-482-6956 | 800-232-9616 | ulfcu.com